

Year 2001  
models and  
technical  
information



## Caddy range



Commercial  
Vehicles



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# Serious about vans

*No matter what your business, we've made it our business to offer everything you need in a commercial vehicle.*



**No other manufacturer beats Volkswagen Commercial Vehicles when it comes to designing and building vans for every load.**

We know from experience that our customers require much more than just a quality commercial vehicle from us. We know you need a range of vehicles capable of exceeding every one of your business applications.

The Volkswagen Caddy range is designed to offer just that. Total flexibility backed up by reliability and efficiency are the vital ingredients for any modern business.

The Caddy range provides total vehicle solutions for many smaller business in almost any industry.

We take care of everything - from providing the exact vehicle your business requires, to designing a finance package to suit your needs and ensuring you get the service and support you need throughout the life of the vehicle.

It's easy to see why Volkswagen is one of the top commercial vehicle producers for the United Kingdom and beyond.







*BLOOMERS*  
for  
Flowers



For Your  
Wedding Flowers





field & trek<sup>pic</sup>

OUTDOOR CLOTHING & EQUIPMENT





# Caddy Van

*Great loadspace, versatility, superb economy and comfort, make the Caddy Van an excellent choice for any business.*



**Successful businesses need to look good. A stylish van helps to provide the right image to let your customers know that your business is a quality business.**

Designed with the needs of businesses in mind, the Caddy Van is a high-cube with the style, reliability and specification you would expect from Volkswagen. So whatever you need to carry, you can be sure that the Caddy Van can handle it.

With a 2.9m<sup>3</sup> load volume, the Caddy Van, together with its cleverly designed asymmetric rear doors allow access for a payload of up to 625kg. The load area floor is covered with a durable plastic liner and load sill protection, the van sides are also protected to half height. A full height partition with mesh upper half helps to protect the driver from unstable loads.

With the exciting addition of the powerful and economical 1.9 litre TDI diesel engine, which returns as much as 61.4mpg, add to this our existing 1.9 litre SDI diesel which returns up to 56.5mpg, you'll see that the Caddy Van offers amazing economy. For fuel consumption figures see page 19.

In keeping with Volkswagen's environmentally responsible reputation, the Caddy Van now has a 1.4 litre 16 valve petrol engine. It has multi-point fuel injection and complies to the tough Euro 4 emissions standard making it both economical and powerful. With excellent performance, it's easy to see why the Caddy Van is the only choice, when economy, reliability and load space are considerations.

















# Serious about passengers

*The versatile Caddy Kombi has the load carrying capability of a van with the seating and all-round visibility of a car.*



**The Caddy Kombi is a 5-seat passenger variation of the Caddy and provides a perfect alternative to using two vehicles.**

The Caddy Kombi's smart interior and modern design is as you would expect from a car. Offering an elegant and professional image for any business or private user the practical and hardwearing Kombi is the answer for non-VAT registered users.

With rear seat folded, the Caddy Kombi provides the same carrying capacity as the Caddy Van, with the added benefit of all-round visibility.

The new 1.9 litre TDI diesel engine offers class leading power yet amazingly returns up to 61.4mpg. The 1.9 litre SDI diesel returns up to 56.5mpg. If petrol engines are your preference, then the 1.4 litre 16 valve petrol engine will give you excellent fuel consumption coupled with power and performance. For fuel consumption figures see page 19.

Ideal not only for smaller businesses, the Caddy Kombi is a versatile vehicle, suitable for wheelchair conversions.

A lowered floor section can be fitted to provide sufficient height for a wheelchair seated passenger. This floor also makes access very easy with a low angle, fold-away ramp.

When stowed, and with the rear doors closed, both the floor conversion and the ramp are virtually unnoticeable.









# Caddy Pickup

*The Caddy Pickup is full of surprises, being comfortable, easy to drive and tough enough for almost any job.*



**The versatile Caddy Pickup will be a real benefit to your business, whether it is your only commercial vehicle or part of a fleet.**

The Caddy Pickup is big enough to carry a wide range of loads, rugged enough to take all that a demanding business could throw at it, and compact enough to be highly manoeuvrable on today's busy roads.

With a low loading space, wide enough to take a Europallet, and a rear axle strong enough for payloads up to 605kg, you'll find the Volkswagen Caddy Pickup more than capable for a whole variety of uses.

Add to that a load length of 1565mm, a double skinned load area to withstand knocks and bumps, load lashing rings, a sturdy tailboard with steel support straps and galvanised stress points to help protect against corrosion.

To further enhance its flexibility, the Caddy Pickup is also available with a Hard Top, Loadliner or Tonneau cover. Your Volkswagen Van Centre will be glad to outline the many useful options available for this versatile vehicle.









# Sit back and relax

*However many hours  
you need to spend  
behind the wheel,  
the Caddy will  
not disappoint.*



Caddy Pickup interior

**A van driver may need to spend many hours a day behind the wheel, so the more comfortable and practical that experience is, the better it will be for your business.**

Once inside the Caddy, you'll find the comfortable driver's seat is adjustable for both reach and rake, it's also height adjustable on the Caddy Van and Kombi too. Cloth upholstery comes as standard, but the Caddy Van has the option of a heavy duty vinyl which can be specified if required. With the Caddy Van a full height partition adds extra safety for driver and passenger from load movement.

In the Caddy Pickup, you benefit from practical cloth seats as standard. A strengthened rear cabin wall separates the driver and passenger from forward movement of the load.

As you look around the cab, the great all round visibility of the Caddy range becomes evident, with large windows, internally adjustable door mirrors and a dipping rear view mirror.

As you would expect from a Volkswagen, all of the controls and instruments are clearly laid out and sensibly placed. Features such as a quality Clarion RDS stereo radio/cassette player and power assisted steering form part of the standard equipment. High quality mouldings make up the dashboard and door panels, and include storage areas.

For the safety of driver, passenger and load, all front seats are fitted with head restraints and adjustable 3-point inertia reel seat belts. Standard features such as a collapsible steering column and side impact protection are also included. Driver airbags are standard on Caddy Van and Kombi, but additional items such as ABS brakes can also be specified as sensibly priced options.



Caddy Van and Kombi interior









# The safety factor

*The safety aspects of all our vehicles are of paramount importance.*



**Volkswagen's policy of continuous safety development has been setting the pace for the motor industry since we first introduced structural safety features on commercial vehicles over 25 years ago.**

Every Volkswagen commercial vehicle now incorporates a range of both active and passive safety features to ensure the total security and safety of both occupants and load alike.

The Caddy range, for example, was put through many factory tests during its design and development, to ensure it met the most stringent standards in the world, for accidents involving front, offset, side and rear collisions, as well as roll-overs.

Every part of the vehicle's design contributes to safety. Occupants are securely enclosed within a rigid safety cell with crumple zones to absorb crash energy, and for instance, the Caddy Kombi incorporates 'Isofix' child seat fixings. The chassis and suspension are designed for excellent directional stability and handling, while braking systems incorporate a pressure regulator to help prevent rear wheel lock. The option of ABS can be specified on all models.

Many of our fuel tanks are made of thermoplastic material, while steering columns incorporate collapsible elements. Where airbags are not standard, these can be specified as an option.





# Caddy specifications

## All models

### Build features

- All steel unitary construction
- Front spoiler
- Body side protective strip
- External mirror housings in black
- Convex exterior door mirrors adjustable from inside
- Three speed windscreen wipers
- Front and rear towing eyes

### Brakes

- Hydraulic dual-circuit braking systems with servo assistance
- Front disc brakes
- Heavy duty, self adjusting, rear brake drums
- Handbrake operating rear wheels
- Load dependant brake pressure limiter

### Electrical system

- 12 volt negative earth
- Halogen headlights
- Reversing light
- Rear fog lamp
- Lights on warning buzzer
- Alternator: 70A  
(Pickup and petrol models)
- Alternator: 90A  
(SDI and TDI diesel models)
- Battery: (see pages 18 and 19)



### Interior features

- Driver and passenger seat adjustable for reach and rake
- Cloth seat upholstery
- Carpet floor covering
- Passenger's overhead grab handle
- Clarion RDS stereo radio/cassette player with removable front panel
- Roof mounted radio aerial
- Instrument panel including: speedometer with trip recorder, fuel gauge, coolant temperature and clock
- Warning lamps for brake fluid level, brake circuit failure, handbrake and hazard warning flashers
- Moulded door panels with pull handles and pockets
- Four air vents in dashboard
- Fresh air intake with dust and pollen filter and four speed blower on Caddy Van and Kombi, three speed blower on Caddy Pickup
- Cigarette lighter and ash tray
- Courtesy light

### Steering

- Power assisted steering
- Maintenance free rack and pinion

### Safety and security

- Engine immobiliser
- Driver's airbag  
(Caddy Van and Kombi)
- Rigid safety cell and crumple zones in body construction
- Side impact protection
- Collapsible steering column
- Padded steering wheel
- Steering lock (on all models) with 'slipping clutch' anti theft device  
(Caddy Van and Kombi)
- Height adjustable head restraints for front seats
- Height adjustable 3-point seat belts on both front seats
- Seat belt tensioners
- Laminated windscreen
- Lockable fuel filler cap
- Glove box in dashboard  
(Lockable on Caddy Van and Kombi)
- Door locks with free wheeling anti theft barrels
- Spare wheel anti theft release inside rear doors  
(Caddy Van and Kombi)



### Suspension and running gear

#### Front

- Independent, with wishbones and suspension struts
- Coil springs, with telescopic shock absorbers
- Front anti-roll bar

#### Rear Caddy Van and Kombi

- Rigid axle with double leaf springs and 'silentbloc' mountings
- Longitudinally opposed telescopic shock absorbers

#### Rear Caddy Pickup

- Independent rear suspension with coil springs and telescopic dampers

### Wheels

#### Caddy Pickup

5½Jx13 steel wheels  
165/80R13 83T tyres

#### Caddy Van and Kombi

5½Jx14 steel wheels  
175/65R14 82R tyres

### Factory fitted options

A wide range of factory fitted options are available for the Caddy. There is everything from airbags to front fog lights, through to heated seats and headlight washers. For a full listing please see our price list or contact your nearest Van Centre for details and advice.

### Van Centre accessories

There are a host of accessories available for your vehicle. For further details please see page 27 or pick up an accessory brochure from your nearest Van Centre.

## Model specific features

### Caddy Van

- Driver's seat adjustable for height, reach and rake
- Backrest release mechanism on both seats
- Overhead storage shelf in cab roof
- Rev counter
- Tinted glass
- Colour co-ordinated bumpers
- Cupholder
- Full height partition (mesh upper half)
- Plastic load floor cover
- Six load lashing points
- Half height load lining all round
- Plastic load sill protection
- Asymetric rear wing doors with heated windows opening to 180° (safety catch at 90°)
- Rear window wash wipe on wider wing door
- Load compartment light
- Internal release handles for rear doors
- 4 speakers

### Caddy Kombi

- Three seat bench with folding backrest, two head restraints and ISOFIX child seat fixings
- Carpet floor covering in front of rear bench seat
- Plastic floor covering behind rear bench seat
- Moulded roof lining
- Contoured side trim with integral armrests and ashtray
- Rev counter

- Digital clock
- Passenger compartment light
- Colour co-ordinated bumpers
- Cupholder
- Four load lashing points
- Rear side windows with hinged venting for forward pair
- 3-point seat belts to outer bench seat positions and lap belt for centre position
- Asymetric rear wing doors with heated windows opening to 180° (safety catch at 90°)
- Rear window wash wipe on wider wing door
- Driver's seat adjustable for height, reach and rake
- Overhead storage shelf in cab roof
- Backrest release mechanism on both seats
- Tinted glass
- Internal release handles for rear doors
- Easy entry function for front left seat to rear
- 4 speakers

### Caddy Pickup

- Long life body underseal
- Rear tailgate with steel support straps
- Double skinned load compartment
- Four load lashing points
- Strengthened rear cabin wall to help resist forward load movement
- 2 speakers



# Caddy engines



*The Caddy range benefits from a range of powerful, economical and reliable engines which will meet all your needs.*

**The choice of engines for the Caddy range have been designed specifically with performance and economy in mind.**

If diesel engines are your preference, then for the Caddy Van and Kombi you can choose between the superb 1.9 litre TDI and the excellent 1.9 litre SDI. The superb 1.9 litre TDI can deliver as much as 61.4mpg, and the economical 1.9 litre SDI offers up to as much as 56.5mpg on the country cycle. While the Caddy Pickup offers a 64bhp (47kW) 1.9 litre SD engine, with a maximum speed of 94mph where the law allows and excellent fuel consumption.

The 1.4 litre 16 valve petrol engine, with multi-point injection, develops an impressive 75bhp (55kW) and where the law allows has a maximum speed of 96mph. As always Volkswagen have designed this engine with the environment in mind. This new addition to the Caddy engine range is no exception and can boast excellent fuel consumption figures. Together with performance and power the 1.4 litre petrol engine meets the stringent regulations of the Euro 4 emissions standard.

With a 5 speed manual gearbox, you can be sure that whichever model in the Caddy range you choose, it will deliver the level of performance and the smooth drive you expect from a Volkswagen.

## **Servicing for the Caddy range**

The nationwide Volkswagen Van Centre network offers service and support for your Caddy with an extensive network of workshops and experienced, specialist personnel, trained by Volkswagen. All Caddys require servicing at the following intervals:

### **Lubrication service or inspection**

1.9 litre SD - 5,000 miles  
or 12 months  
1.9 litre SDI and TDI diesels  
and 1.4 petrol engines  
- 10,000 miles  
or 12 months

### **Major service or inspection**

All Caddy diesel and petrol engines  
- 20,000 miles  
or 24 months



	75bhp petrol	64bhp SDI diesel	90bhp TDI diesel	64bhp SD diesel
<b>Engine type</b>	<b>Caddy Van and Kombi</b> Front mounted, 4 cylinder transverse water-cooled	<b>Caddy Van and Kombi</b> Front mounted, 4 cylinder transverse water-cooled	<b>Caddy Van and Kombi</b> Front mounted, 4 cylinder transverse water-cooled	<b>Caddy Pickup</b> Front mounted, 4 cylinder transverse water-cooled
<b>Capacity cc</b>	1390	1896	1896	1896
<b>Max. power @ rpm</b>	75bhp (55kW) @ 5000	64bhp (47kW) @ 4200	90bhp (66kW) @ 3750	64bhp (47kW) @ 4400
<b>Max. torque @ rpm</b>	126Nm @ 3900	128Nm @ 2200-2800	210Nm @ 1900	124Nm @ 2000-3000
<b>Emission control</b>	3 way catalytic convertor with activated carbon canister. Standard - EURO 4	Oxidation catalytic convertor. Standard - EURO 3	Oxidation catalytic convertor. Standard - EURO 3	EURO 2: (69/69 EG1)
<b>Bore and stroke mm</b>	76.5 x 75.6	79.5 x 95.5	79.5 x 95.5	79.5 x 95.5
<b>Compression ratio</b>	10.5:1	19.5:1	19.5:1	22.5:1
<b>Fuel system</b>	Multi-point injection (MPI) RON 95 Leadfree Petrol	Naturally aspirated diesel with direct injection, CN 49 Diesel	Turbo-diesel direct injection, CN 49 Diesel	Naturally aspirated diesel with swirl chamber, CN 49 Diesel
<b>Fuel tank capacity litre</b>	55	55	55	55
<b>Cooling system</b>	Pressurised, thermostatically controlled electric fan	Pressurised, thermostatically controlled electric fan	Pressurised, thermostatically controlled electric fan	Pressurised, thermostatically controlled electric fan
<b>Clutch type</b>	Single-plate dry clutch asbestos-free	Single-plate dry clutch asbestos-free	Single-plate dry clutch asbestos-free	Single-plate dry clutch asbestos-free
<b>Gearbox type</b>	5 speed manual full syncromesh	5 speed manual full syncromesh	5 speed manual full syncromesh	5 speed manual full syncromesh
<b>Max. speed mph (kph) (1) where the law allows</b>	96 (155)	89 (144)	103 (165)	94 (151)
<b>Fuel consumption mpg (2)</b>				
Urban cycle	28.8	37.7	40.4	36.2
Country cycle	43.0	56.5	61.4	58.8
Total	36.2	47.9	51.4	47.9
<b>Battery Ah</b>	44	70	70	61

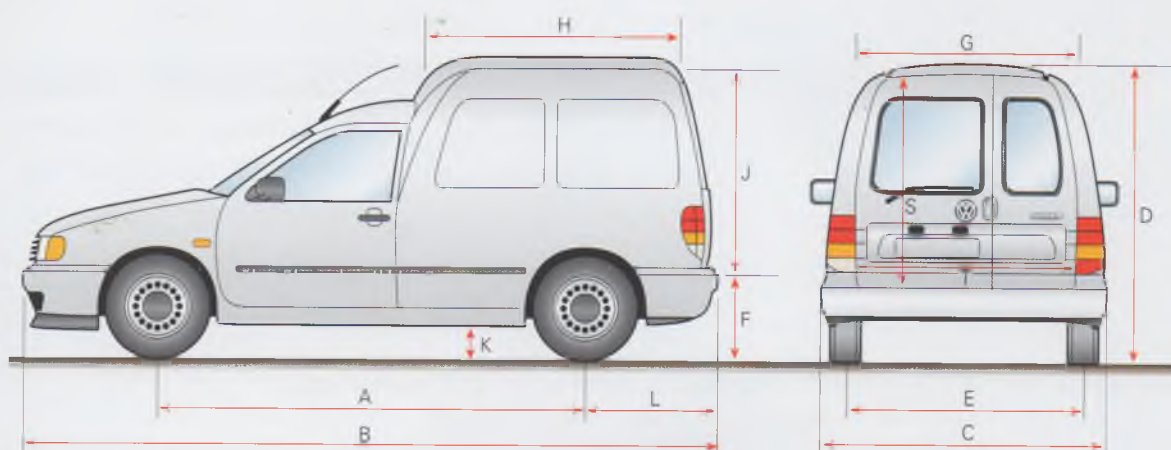
**Notes:**

(1) With standard wheels  
and tyres.

(2) Fuel consumption  
and performance  
figures as published  
in Germany by  
Volkswagen AG.  
93/116/EG  
50% payload.



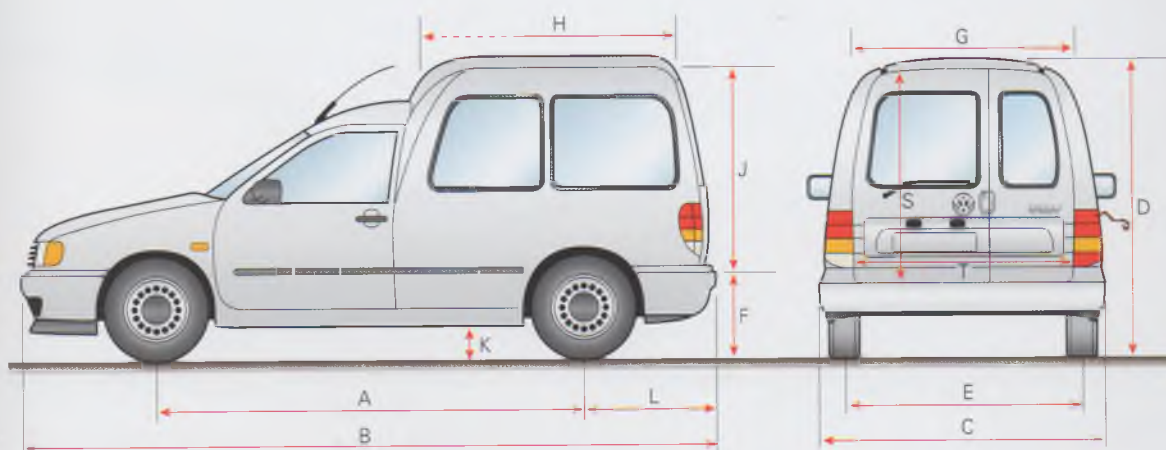
# Caddy Van



Model	Caddy Van		
	75bhp petrol 9K9AE6	64bhp SDI diesel 9K9A36	90bhp TDI diesel 9K9AN6
Model Number			
Dimensions mm			
A Wheelbase		2601	
B Overall length		4226	
C Overall width		1695	
D Overall height		1836	
E Track width front		1436	
E Track width rear		1452	
F Loading height (1)		558	
G Internal width (max)		1530	
Width between wheel arches		1100	
H Load length (max. on floor)		1681	
J Internal height		1278	
K Ground clearance (2)		168	
L Rear overhang		798	
S Rear door/s (aperture height)		1170	
T Rear door/s (width)		1316	
Turning circle (wall-wall) m		10.5	
Body cubic capacity (3) (VDA) m³		2.9 (2.5)	
Body floor area m²		2.56	
Weights kg			
Gross vehicle weight (4)	1680	1730	1770
Max. front axle plated	800	845	890
Max. rear axle plated	950	950	950
Gross train weight	2680	2730	2770
Max. trailer weight (braked)	1000	1000	1000
Max. trailer weight (unbraked)	500	500	500
Max. trailer nose load	50	50	50
Max. roof load	70	70	70
Unladen weight total (5)	1055	1105	1145
Payload (6)	625	625	625



# Caddy Kombi



Caddy Kombi			
Model	75bhp petrol 9K9BE6	64bhp SDI diesel 9K9B36	90bhp TDI diesel 9K9BN6
Model Number			
Dimensions mm			
A Wheelbase		2601	
B Overall length		4226	
C Overall width		1695	
D Overall height		1836	
E Track width front		1436	
E Track width rear		1452	
F Loading height (1)		558	
G Internal width (max)		1530	
Width between wheel arches		1100	
H Floor length (with rear seat)		1052	
Floor length (rear seat folded down)		1606	
J Internal height		1238	
K Ground clearance (2)		160	
L Rear overhang		798	
S Rear door/s (aperture height)		1170	
T Rear door/s (width)		1316	
Turning circle (wall-wall) m		10.5	
Load area capacity (3) (rear seat folded)		2.9 (2.5)	
Weights kg			
Gross vehicle weight (4)	1710	1760	1800
Max. front axle plated	800	890	890
Max. rear axle plated	950	950	950
Gross train weight	2710	2760	2800
Max. trailer weight (braked)	1000	1000	1000
Max. trailer weight (unbraked)	500	500	500
Max. trailer nose load	50	50	50
Max. roof load	70	70	70
Unladen weight total (5)	1085	1135	1175
Payload (6)	625	625	625

## Notes:

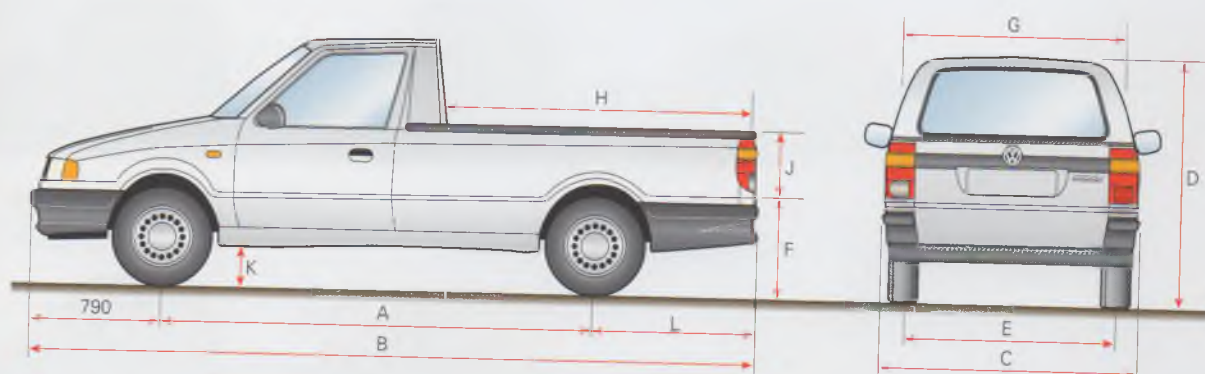
- (1) Unladen condition.
- (2) Calculated at full GVW. Actual road performance is dependent on road and load conditions.
- (3) By measurement.
- (4) Max. weight in Great Britain.
- (5) Inc. 10 ltr fuel, oil and water: exc. driver and optional equipment, (5% tolerance).
- (6) GVW minus Unladen weight (weight of driver and crew must be subtracted).







# Caddy Pickup



Caddy Pickup	
Model	64bhp SD diesel 9U71Y2
Model Number	
<b>Dimensions mm</b>	
A Wheelbase	2450
B Overall length	4115
C Overall width	1635
D Overall height	1465
E Track width front	1424
Track width rear	1384
F Loading height (1)	470
G Internal width (max)	1370
Width between wheel arches	1020
H Load length	1565
J Internal height	495
K Ground clearance (2)	110
L Rear overhang	875
Tailgate width	1108
Turning circle (wall-wall) m	11.2
Body floor area m <sup>2</sup>	2.01
<b>Weights kg</b>	
Gross vehicle weight (3)	1600
Max. front axle plated	770
Max. rear axle plated	900
Gross train weight	2365
Max. trailer weight (braked)	850
Max. trailer weight (unbraked)	400
Max. trailer nose load	50
Max. roof load	50
Unladen weight (4)	995
Payload (5)	605

## Notes:

- (1) Unladen condition.
- (2) Calculated at full GWV. Actual road performance is dependent on road and load conditions.
- (3) Max. weight in Great Britain.
- (4) Inc. 10 ltr fuel, oil and water: exc. driver and optional equipment, (5% tolerance).
- (5) GWV minus Unladen weight (weight of driver and crew must be subtracted).



# Paint colours and trim



Flash red

**D8D8**



Bright orange

**E3E3**



Indian blue

**F3F3**



Paprika red

**H7H7**



Grey white

**T7T7**



Mustard yellow

**X3X3**



Friesen green

**X8X8**



Black

**9000**



Arctic grey metallic

**L1L1**



Windsor blue metallic

**J8J8**



Flash red

**D8D8**



Bright orange

**E3E3**



Indian blue

**F3F3**



Paprika red

**H7H7**



Grey white

**T7T7**



Mustard yellow

**X3X3**



Friesen green

**X8X8**



Black

**9000**



Arctic grey metallic

**L1L1**



Windsor blue metallic

**J8J8**





Pastel yellow **Q4Q4**



Dark blue **J4J4**



Paprika red **H7H7**



Dark green **D9D9**



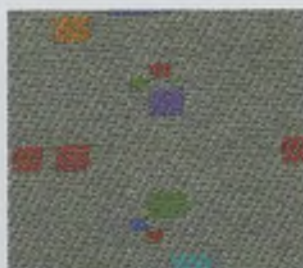
Friesen green **X8X8**



Grey white **T7T7**

## Trim

Colours	Code	Availability
Grey cloth	DR/RV	S
Grey leatherette (Van only)	LS	•



Grey cloth

**DR/RV**



Grey leatherette

**LS**

## Paint for Caddy Van and Kombi

Colours	Code	Availability
Flash red	D8D8	•
Bright orange	E3E3	•
Indian blue	F3F3	•
Paprika red	H7H7	•
Grey white	T7T7	•
Mustard yellow	X3X3	•
Friesen green	X8X8	•
Black	9000	• Δ
Arctic grey metallic	L1L1	Δ
Windsor blue metallic	J8J8	Δ

## Paint for Caddy Pickup

Colours	Code	Availability
Dark green	D9D9	•
Paprika red	H7H7	•
Dark blue	J4J4	•
Pastel yellow	Q4Q4	•
Grey white	T7T7	•
Friesen green	X8X8	•

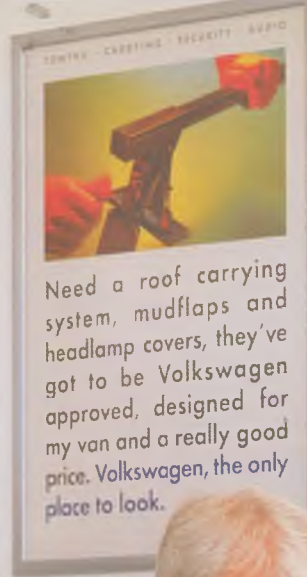
S standard • 'free of charge' option Δ additional cost

### Note:

The illustrations on these pages are only intended as a general indication of the colours and trims available. The printing process cannot be relied upon for accurate colour representation, nor can it reproduce the full intensity and brilliance of the paint finishes or the textures of the upholstery fabrics.



## Accessories



Need a roof carrying system, mudflaps and headlamp covers, they've got to be Volkswagen approved, designed for my van and a really good price. Volkswagen, the only place to look.





# Options and accessories

*The range of products is monitored constantly for price, quality and effectiveness to ensure you get the right tool for the job.*



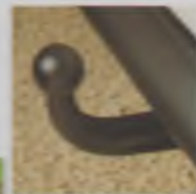
**Volkswagen Commercial Vehicles are synonymous with reliability, quality and suitability for purpose - key factors when it comes to choosing the right commercial vehicle for your business.**

Today a working vehicle needs to be more than just reliable. That's why Volkswagen have developed a range of factory fitted, as well as Van Centre fitted, equipment to increase choice, practicality and ensure driver comfort and appeal.

Many options are available for the Caddy range, and all are continually monitored for price, quality and effectiveness, to ensure that we offer you nothing but the best.

In addition, Volkswagen's range of accessories give customers the freedom to add to their vehicle. Whether you want to create a sportier vehicle with the addition of alloy wheels or whether you want to create a more professional image at the same time optimising on storage, we have a range of accessories to make this possible.

For more information and advice on choosing the correct product for your vehicle, consult your nearest Volkswagen Van Centre or call **0800 717131**.









# The Van Centre Network

*Volkswagen Commercial Vehicles is committed to providing total customer support throughout the UK.*



**Volkswagen understands what is important to commercial vehicle operators. That is why we are proud of our dedicated Van Centre Network, providing you with all the help and support you need.**

All over Britain, our customers are discovering that we offer economy, service, backup and expertise. We take care of everything, from fitting out your vehicle to your specification, helping with finance packages to suit your needs, to the service and support you need throughout the life of the vehicle.

Volkswagen Commercial Vehicles head office staff are dedicated solely to the van business. Likewise, all our Van Centre staff are trained to the highest standards, they talk your language and can respond to your problems. Few other manufacturers have this level of commitment to commercial vehicle customers.

Volkswagen Commercial Vehicles has been investing heavily in its nationwide network of Van Centres, to ensure they deliver the service you not only need, but expect.

We now have over 90 centres dedicated to commercial vehicles, with flexible opening times, parts, accessories, service and repair. Also a wide range of new and used commercial vehicles are always on display, in an environment designed with commercial vehicle operators in mind.

So whether you are a fleet operator or a sole trader, you will find that Volkswagen Van Centre personnel are friendly, helpful, and understand your needs.

## **Servicing**

The Volkswagen Van Centre network in the UK offers the following service support:

- An extensive network of specially equipped workshops
- Experienced, specialist staff, trained by Volkswagen
- Comprehensive stocks of genuine Volkswagen new and exchange parts and accessories







# Serious about customers

*Volkswagen Commercial Vehicles is committed to providing total customer support throughout the UK.*



## Economy

On a whole-life basis, fuel costs are generally recognised to account for around 40 per cent of the total cost of owning and using a van.

Our new range of TDI engines offer at least 10% better fuel economy than a conventional diesel - and since being introduced we now have more direct injection diesels than anyone else. As well as class leading economy, you get even better driveability and cleaner emissions. See page 19 for fuel consumption figures.

## Insurance

Special motor insurance policies for Volkswagen owners are

available with special terms. For a quotation without obligation please telephone

**0800 581185.**



## Commercial Vehicle Finance

Volkswagen Commercial Vehicle Finance offers a dedicated service to meet the needs of commercial vehicle operators large and small. We can help you to choose the correct type of finance for your business and tailor the package to exactly match your requirements.

A number of plans can be selected from your nearest Volkswagen Van Centre including hire purchase, lease purchase, contract hire or finance lease. A range of payment insurance plans are also available.

So, whether you want to own the vehicle, or simply have use of it, you will find that our range of commercial vehicle finance products are as carefully put together as the vehicles they support.



Volkswagen Commercial Vehicle Finance are a separate company who are a trading arm of Volkswagen Financial Services Limited. You are free to source your own finance package if you prefer.

# Serious about customers

*With a combination of great warranties and comprehensive financial support, we can find a package to suit you.*



## **Warranty**

### **3 year Driveline warranty**

Consisting of a 1 year unlimited mileage manufacturer's warranty that is valid throughout the world, together with a Driveline warranty for years 2 and 3, or 100,000 miles (whichever comes first) that is only available for vehicles purchased from and maintained in the UK by an authorised Volkswagen Van Centre. Please note that for years 2 and 3 this warranty does not apply to motorhomes.

### **6 year body protection warranty**

Special rust proofing treatment of internal body sections and panels, applied at the time of manufacture, guards against rusting through from the inside. Should this occur during the warranty period rectification will be made free of charge, and is not subject to compulsory inspections as with other 'anti-corrosion' guarantees.

### **1 year paintwork warranty**

There are no special conditions attached and defects to paintwork caused during manufacture will be rectified without charge. Naturally, during the warranty period the vehicle should be cared for in compliance with the operating instructions.

### **Extended warranty**

Together with the confidence of buying a Volkswagen commercial vehicle, you can also benefit from the reassurance of a Volkswagen Extended Warranty. Available from any Volkswagen Van Centre, the package is designed to protect you against a wide range of repair costs. This new flexible scheme has very few exclusions.

### **Emergency Assistance**

Every new Volkswagen commercial vehicle purchased is automatically registered for Volkswagen Emergency Assistance for a full year, providing a comprehensive recovery and roadside assistance package across the UK.

This package ensures that you will receive assistance quickly and efficiently 24 hours a day, 365 days a year. Better still, this cover applies to your vehicle, not to the person driving it. Volkswagen Emergency Assistance can also be purchased for subsequent years. For full details contact your nearest Volkswagen Van Centre.

**Disclaimer:** The information and specifications contained within this brochure were correct at the time of printing and are for information purposes only. Please check with your local Volkswagen Van Centre for latest specifications on any vehicle before ordering. Due to our continuous process of improvement our products are continually updated and changes may be made to the specifications from time to time.

**Note:** We would like to advise you that telephone calls to Volkswagen Customer Care may be monitored and recorded as part of our training and quality assurance processes. All of our monitoring and recording processes meet OFTEL regulations.

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**Volkswagen Commercial Vehicles**

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